

ORO INTERNATIONAL

TERMS & CONDITIONS

All customers must comply and complete all documents related to the U.S.A. Patriot Act.

- Oro International offers a variety of terms based on the amount of the order and the customer's payment history.
- Credit is available for favorably rated accounts.
- C.O.D. for non-rated accounts, after completing the required U.S.A. Patriot Act documents.
- We accept Visa, MasterCard and Discover.
- The initial minimum order for new accounts is \$300.
- Volume discounts are available.
- Customers are responsible for shipping and handling charges.
- A \$25 fee will be assessed for all returned checks.
- Our prices are based on the 2nd London Fixing on the day of shipment, plus bank charges.
- All gold is stamped 10K, 14K or 18K and complies with U.S. Trademark regulations.
Oro International trademarks are: **O.I. or OROI.**

Stock Balance

In an effort to keep your inventory updated with the latest styles, we will stock balance your merchandise.

- All exchanges should be accompanied with an order of 2x greater value.*
- Customer's account must be active and in good standing.*
- Returns cannot exceed 10% of the total net sales for the prior year.*
- Merchandise returns will not be accepted in lieu of payment for past due balances.*

Return Policy

- A return authorization number is required.
- Obtaining a return authorization number does not guarantee acceptance of the return.
- The return authorization number must be written on the outside of the box.
- All returned items must include a copy of the original invoice, the return authorization number and a reason for the return.
- Merchandise without a return authorization number will not be accepted.
- Special orders cannot be cancelled or returned.
- Merchandise that has been altered or engraved cannot be returned.

All merchandise weights reflected in this catalog are average and may vary slightly.

Due to the printing process, there may be a slight variation in the size and color of the merchandise.

*Exceptions to the policy will be at the discretion of Oro International, Inc.
We reserve the right to make any corrections in this catalog.